

50
YEARS
FURTHER
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Mission

Hamilton Center exists to provide quality healthcare, wellness and human development services to the community.

Vision

Our vision is to advance excellence in healthcare through compassion, customer responsiveness, innovation and flexibility.

Core Values

- 1 We believe in the worth of all people and believe that they should be treated with dignity, respect, and compassion.
- 2 We work to improve the quality of life of those we serve and the communities in which we live.
- 3 We believe in least restrictive care, which allows people to live as independently as possible.
- 4 We believe treatment works, recovery is possible and quality of life can be improved.
- 5 We believe in working with and supporting other stakeholders in the community and working with them collaboratively to provide a holistic team approach to care.
- 6 We strive to find the resources to serve people regardless of payer source.
- 7 We believe that integrated healthcare, primary and behavioral healthcare, is essential for positive health outcomes and cost-effective care.
- 8 We value our employees and the unique contributions they make to the organization.

Diversity Statement

We respect and support all employees and want to maximize each individual's unique contribution to the organization which leads to discovering new and innovative business solutions to improve service delivery and quality of life of those served.

Board Members

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William Livers
Bobby Moore, *Treasurer*
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Anthony Tanoos II
Jim Winning, *Vice President*

Message

FROM THE CEO



50 years sounds like a long time in one respect and like just yesterday in another. I congratulate Hamilton Center on this incredible milestone and feel so blessed to have been a part of its development for a majority of those years.

We're proud that Hamilton Center has come 50 years further in advancing behavioral healthcare. Our organization, and the field as a whole, has made great progress in moving people from institutionalized settings to community-based treatment, progress in evidence-based medicine, advances in pharmacology, increases in community collaborations, advances in primary and behavioral health integration, and improved parity, to name a few.

Without making this annual report a lengthy, tedious history book, I think it is important to highlight the work of so many who have helped advance Hamilton Center from a small community mental health center to a regional presence in central and west central Indiana. Supporting us in this journey are the many dedicated volunteers who helped establish the Center, thousands of devoted and hardworking employees, and many committed community leaders who have served on our Board of Directors. In addition, I want to highlight the hundreds of community partners who have joined us in our mission to deliver the highest quality behavioral health services in central and west central Indiana. Hamilton Center relies on so many essential organizations that help augment the services we provide, such as the criminal justice system, school

corporations, healthcare organizations, residential facilities and many social service organizations that work to improve quality of life. The trite saying, "it takes a village," is certainly true in this case, and I am filled with gratitude for their support and collaboration.

Lastly, I want to take a moment to thank the many consumers and families who have entrusted Hamilton Center with their care over the last 50 years. We take our role very seriously and feel privileged to have the opportunity to serve.

50 years further is a remarkable accomplishment. There is more to do and further still to go, but the future looks bright. I thank each one of you for your contribution to Hamilton Center's growth and development and to ensuring a strong mental health system in our community.

With appreciation,

A handwritten signature in black ink that reads "Melvin L. Burks". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Melvin L. Burks, CEO

Formal dedication of Katherine Hamilton Mental Health Center Building at 620 Eighth Avenue in 1971.



1955

The number of people with mental illnesses who are hospitalized peaks in the U.S. at 560,000.

Late 1950s

Vigo County resident Katherine Hamilton leads efforts for more humane treatment for persons with mental illnesses.

1961

Ms. Hamilton passes away.

1963

A federal act provides funds for the development of community-based mental health services.

Mid-1960s

Persons with mental illnesses begin moving from institutions, and plans are underway for them to receive services in their local communities.

1964

A local citizens' planning committee studies the need for a comprehensive mental health center in the region.

1967

Katherine Hamilton Mental Health Center is incorporated as a private, not-for-profit corporation.

1969

Dr. William C. Shriner is appointed the first Center Director.



Dr. William Shriner (3rd from left) is greeted by board and community members, May 1977.

1971

The Center's first facility opens at 620 8th Ave., Terre Haute.

1972

Developmental disability services are added.

1972

Katherine Hamilton Mental Health Center offers five essential services: Consultation & Education, Inpatient, Outpatient, Emergency and Partial Hospitalization services.

1973

Satellite offices open in Clay, Parke, Sullivan and Vermillion Counties.

1975

A Greene County office opens.

1976

Specialized services for children are expanded.

1977

The organization is accredited by the Joint Commission on Accreditation of Hospitals.

1978

The first eight-bed residential facility opens.

1978

First Lady Rosalynn Carter visits the Center.



Katherine Hamilton Mental Health Center's founding supporters pose for a photo, 1970s.



Community Supported Effort to Bring Mental Health Care Home

In the late 1950s, Katherine Hamilton, like many caregivers during that time, was faced with the reality of an inadequate mental health system that focused on institutionalized care.

Katherine's sister struggled with severe mental illness (schizophrenia), and professionals did not provide much hope. After handing her sister over to a long-term care facility, with minimal knowledge or influence over the quality of care she would receive, Katherine began to work to improve conditions and services for those with mental illnesses. Her tireless work nationally and statewide would serve as a foundation for progress in treatment.

While state-run mental health hospitals had been the norm in the 1950's, a number of developments converged to reshape public policy in favor of community-based treatment. As did Katherine Hamilton, mental health caregivers, patients' family members, policymakers and the general public began to understand that mental illness is an illness and that people could best be treated in their home communities.

When Congress passed the national Community Mental Health Center Act in 1963, Indiana began working to establish community-based facilities. Citizens, volunteers and professionals organized,

planned and worked together to establish a mental health center in west central Indiana. As a result of public and private partnerships and after immense community organizing and fundraising, the Katherine Hamilton Mental Health Center opened its doors at 620 8th Avenue in Terre Haute in February 1971. People in the area were now able to seek services near family, friends and other support, rather than traveling to larger cities.

Over the years, Hamilton Center, Inc. has pursued a mission to provide quality, community-based behavioral healthcare, wellness and human development services. It has expanded its services to 21 locations across 11 counties in west central Indiana, providing services to more than 12,000 individuals annually. Today, employing more than 600 individuals, this regional organization has grown to include a comprehensive system of care including whole-person wellness through integrated behavioral and primary healthcare services and a large menu of programs serving children and families. We believe Katherine would be gratified with the progress.

Former Indiana Governor, Otis Bowen, visits Hamilton Center with Dr. Shriner, Center Director.



1980

Beacon Sheltered Workshop becomes Spectrum Industries.

1981

A community-wide dinner commemorates 10 years of service; the first Hamilton Awards are given.

1981

The Board approves a new name: Hamilton Center, Inc.

1983

C. W. Brett is hired as the second Center Director.

1985

Received \$2.2 million from General Assembly to construct a center for those with developmental disabilities.

1986

Employment services are offered with funds from Voc-Rehab and Indiana Division of Mental Health and Addiction.

1986

Donald Foltz is hired as the third Center Director.

1987

Groundbreaking, 500 8th Ave., Terre Haute, services for those with developmental disabilities.

1989

Galen Goode is appointed as the fourth Center Director, now named CEO.



1992

Spectrum Industries receives its first accreditation from the Commission on Accreditation of Rehabilitation Facilities.

1992

The first Sheriff's Shootout Golf Classic is held to benefit children's services.

1993

Community-based residential and supportive services begin in Marion County.

1993

The Healthy Families Program opens.

1995

A satellite office opens in Owen County.

1995

Early Head Start services are established, further expanding prevention/early intervention services in Vigo County.

1995

Outpatient and residential services expand in Marion County.

1997

A newly constructed Indianapolis office opens.



Groundbreaking, 500 8th Ave., Terre Haute, 1987.

1998

A Putnam County satellite office opens.

1999

A Hendricks County satellite office opens.

FISCAL YEAR Highlights

- > Celebrated 50 years of service by offering the community free suicide prevention training. Two trainings were offered, one targeted for adults and one for youth.
- > Grace Clinic Health Professional was designated a Federally Qualified Health Center Look-Alike by the Health Resources and Services Administration (HRSA).
- > Performed 100,290 office-based and 96,944 community-based telehealth services.
- > Awarded a two-year School Social Services Expansion Grant (\$991,500/year) to address education and outreach for substance abuse prevention and education, suicide prevention and education, and overall mental health stigma in schools.

- > Recognized in the state as the first community mental health facility to achieve a Star One and Two Behavioral Health Provider designation, establishing Hamilton Center as a trained military-friendly organization that assists service members, veterans and their families with their behavioral health service needs.
- > Achieved a two-year renewal of the Transition Aged Youth Grant award by the State of Indiana in Vigo, Sullivan and Clay Counties. The program assists young people transitioning to adulthood. The four-year award equaled more than \$440,000.
- > Continued implementation of the two-year \$3.7 million Certified Community Behavioral Health Clinic (CCBHC) expansion grant focused on 24-hour crisis services, a mobile crisis unit, Assertive Community Treatment services, and primary care screenings.
- > Opened our most spacious (6,000 square feet) and client-centered Opioid Treatment Program, WIN Recovery, in Hendricks County.
- > Deployed a nonpartisan civic engagement project that empowered 538 Hamilton Center consumers to register to vote.
- > Established a partnership with Healthy Families and state agencies to provide perinatal home visiting services to eligible pregnant women in Greene, Sullivan, Vermillion and Vigo Counties as part of the Indiana My Healthy Baby Initiative.



Board member Jim Winning (right) congratulates Mark Collins (left), Chief Clinical Officer on receiving a Hamilton Award.



Sade Denton, Dir. of Health Informatics, and Tiffany Cherry, Executive Dir. of Child & Adolescent Services, assemble food baskets for clients during the holidays.



Staff recognize Child Abuse Prevention Month by displaying pinwheels, April 2021.

2000

The Bloomfield satellite office opens.



Melvin L. Burks, then Executive Director of Administrative Services, celebrates bosses day with Galen Goode, the fourth CEO of Hamilton Center, 2008.

2006

Hamilton Center completes conversion to an electronic medical records system.

2008

The Corporate Office at 620 8th Ave. is renamed the William C. Shriner Building.

2009

Hamilton Center collaborates with the Lugar Center for Rural Health to provide telemedicine services.

2011

Melvin L. Burks becomes interim CEO.

2011

Hamilton Center Foundation Inc. is established.

2012

Melvin L. Burks becomes the fifth CEO.

Melvin L. Burks, CEO, and Mayor Duke Bennett at WIN Recovery ribbon cutting, Terre Haute, May 2018.



2017

Clubhouse services begin.

2018

WIN Recovery, a state-certified Opioid Treatment Program, opens in Vigo County.

2019

Primary care services are added – Grace Clinic Health Professional.

The State of Indiana acknowledges Hamilton Center with a Half Century recognition, 2021.

2020

WIN Recovery offices open in Knox and Hendricks counties.

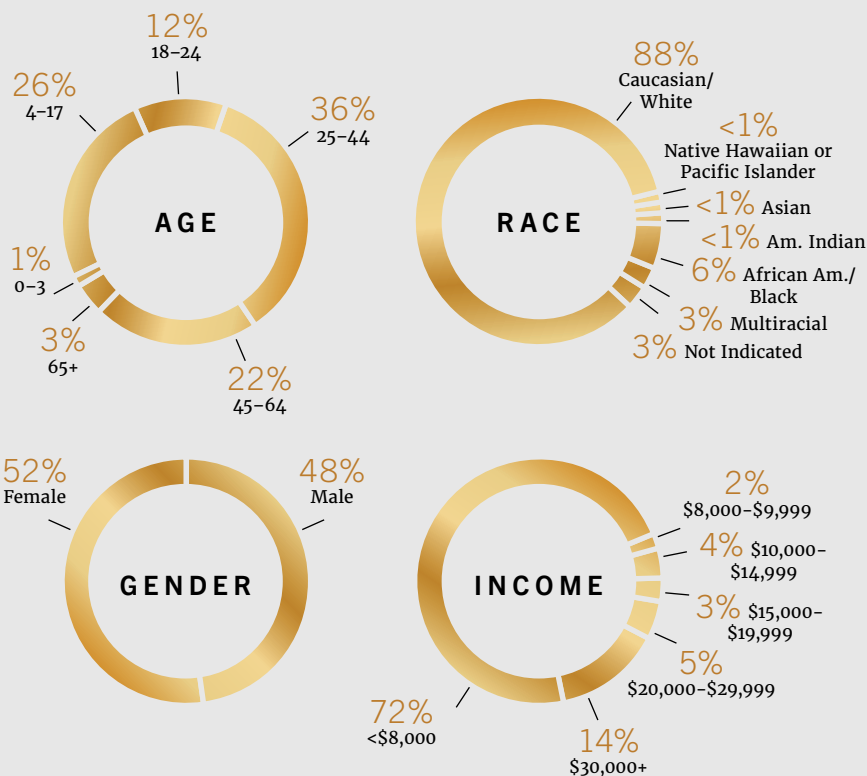
2020

FQHC Look-Alike designation is achieved.

The Center receives a Certified Community Behavioral Health Center (CCBHC) grant.



CLIENT *DEMOGRAPHICS*



NUMBER OF CLIENTS TREATED BY COUNTY

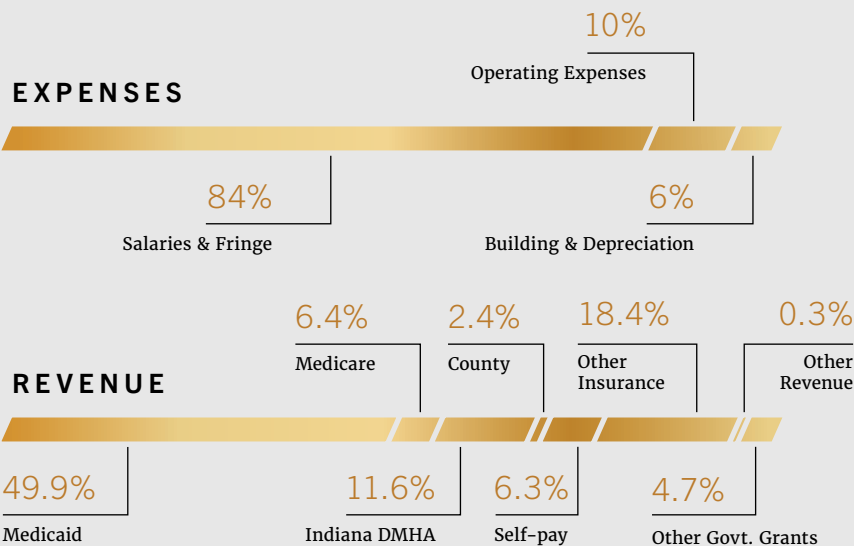
Clay	Sullivan
988	780
Greene	Vermillion
1,060	523
Marion	Vigo
1,196	4,910
Owen	Hendricks
366	1,041
Parke	Other
382	810
Putnam	Total
704	12,760

UNITS OF SERVICE

Outpatient Visits
281,028
Inpatient Days
4,985
Residential Days
12,945
Employment Visits
4,377
Primary Care Visits
2,191
Home Visits**
2,774
Early Head Start Full Day/Part Day*
6,981

* Infant and Toddler Services (ITS)
† Healthy Families/Early Head Start

FISCAL YEAR *STATS*



MOST COMMON DIAGNOSES

(in order of prevalence)

1. Generalized Anxiety Disorder
2. Posttraumatic Stress Disorder
3. Major Depressive Disorder
4. Borderline Personality Disorder

CHARITY CARE

\$3,041,564

DEAR Friends

As we continue to feel the impact of the pandemic in our daily lives, so too has its disruption been felt in fundraising. Hamilton Center Foundation was unable to hold its annual fundraiser, *Be the Change*, however the community stepped up to make up that difference. We finished the year just slightly behind the year prior and continue to move forward, holding true to our mission of supporting a strong mental health system.

The effects of COVID-19 will be felt for years to come. People are struggling with stress, isolation, fear, economic depression and general anxiety about the future. Increases in service demand, drug/alcohol use and suicide rates show this to be especially true.

Hamilton Center has responded to the crisis with increased 24-hour access, free suicide prevention training, expansion of primary medical care and opening its third state-certified Opioid Treatment Program, which the Foundation helped support.

It is more critical than ever before to ensure a strong mental health system in central and west central Indiana. We rely on donor generosity to supplement

funding for essential programs and are grateful to this year's donors listed in this report. We hope that others will understand our mission and want to get involved. A pledge envelope is enclosed for your convenience, or you can contribute online by going to hamiltoncenterfoundation.org.

We want to congratulate Hamilton Center on its 50 years of service in Indiana. What an accomplishment! Thousands of lives have been enhanced by the Center's vital programs and services. We feel honored to be part of an organization so essential to quality of life.

Stay healthy and safe –

Our Mission

To strengthen the community by providing consistent and lasting support to Hamilton Center, Inc. as it provides the highest quality behavioral health care and wellness services in Indiana.



Bob Rhodes
Bob Rhodes, Board Chair



Margie Anshutz
Margie Anshutz, President

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Doug Grim
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Mrs. Lucien Meis

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Mr. & Mrs. Fred Nation
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Mrs. Emily Owens
Mrs. Carol Pabst
Dr. Paula Pelland
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Pepperworth
Pioneer Pest Control
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Wabash Valley Asphalt
Wabash Valley Community
Foundation
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Washington
Dr. & Mrs. John Welch
Ms. Courtney White
Mrs. Susan J. Wiltermood



Vigo County

Corporate Office

620 Eighth Ave.
Terre Haute, IN 47804
812.231.8323

Access to Services

812.231.8200
800.742.0787

Addiction Services

66 Wabash Ct.
Terre Haute, IN 47807
812.231.8171

Child & Adolescent Services

500 Eighth Ave.
Terre Haute, IN 47804
812.231.8376

Employment Solutions

1616 Wabash Ave.
Terre Haute, IN 47807
812.231.8355

WIN Recovery

88 Wabash Ct.
Terre Haute, IN 47807
812.231.8484

Grace Clinic Health Professional

622 8th Ave.
Terre Haute, IN 47804
812.231.8377

West Terre Haute

805 W. National Ave.
West Terre Haute, IN 47885
812.533.2145

Clay County

1211 E. National Ave.
Brazil, IN 47834
812.448.8801

Greene County

1200 N. 1000 W.
P.O. Box 553
Linton, IN 47441
812.847.4435

431 E. Main St.

P.O. Box 69
Bloomfield, IN 47424
812.384.9452

Hendricks County

900 Southfield Dr.
Plainfield, IN 46168
317.837.9719

WIN Recovery

401 Plainfield Commons Dr.
Plainfield, IN 46168
317.268.2941

Knox County

WIN Recovery

1433 Willow St.
Vincennes, IN 47591
812.494.2215

Marion County

2160 N. Illinois St.
Indianapolis, IN 46202
317.937.3700

Owen County

909 W. Hillside Ave.
P.O. Box 595
Spencer, IN 47460
812.829.0037

Parke County

215 N. Jefferson St.
P.O. Box 123
Rockville, IN 47872
765.569.2031

Putnam County

239 Hillsdale Ave.
Greencastle, IN 46135
765.653.1024

Grace Clinic Health Professional

239 Hillsdale Ave. Suite A
Greencastle, IN 46135
765.653.1024

Sullivan County

2134 Mary Sherman Dr.
Sullivan, IN 47882
812.268.6376

Vermillion County

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Clinton, IN 47842
765.832.2436



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