

Enhancing Lives, Enhancing Community

ANNUAL REPORT
FISCAL YEAR 2019



WHEN OUR FRIENDS AND NEIGHBORS ACTIVELY PARTICIPATE IN THE COMMUNITY, THE COMMUNITY THRIVES.

MISSION

Hamilton Center exists to provide quality behavioral healthcare, wellness and human development services to our community.

VISION

Our vision is to advance excellence in behavioral health services through compassion, customer responsiveness, innovation and flexibility.

DIVERSITY STATEMENT

To respect and support all employees and to maximize each individual's unique contributions to the organization which leads to discovering new and innovative business solutions to improve service delivery and quality of life of those served.

CORE VALUES

1. We believe in the worth of all people and believe that they should be treated with dignity, respect, and compassion – people with mental illnesses are valued and deserve respect and access to services.
2. We aspire to participate in improving the quality of life of all people and the communities in which we live.
3. We believe in serving people in their home communities – we believe in the least restrictive care, care that allows people to live as independently as possible.
4. We believe people with mental health problems can recover and/or improve their quality of life.
5. We believe in working with and supporting stakeholders in the community. We believe in working collaboratively with others to help consumers while utilizing a holistic team concept, and providing wraparound services.
6. We value our employees as people and what they do for the organization.
7. We strive to find the resources to serve people regardless of payer source.





Message from the CEO

THE THEME FOR THIS ANNUAL REPORT IS ENHANCING LIVES, ENHANCING COMMUNITY. ALTHOUGH SOMEWHAT BROAD IN SCOPE, I WANTED TO SHOW HOW THE MANY, MANY SERVICES HAMILTON CENTER STAFF PROVIDE IN THE COMMUNITY HELP CLIENTS BECOME PART OF THAT COMMUNITY.

When people think of behavioral health and addiction services, many think of traditional outpatient services where people come to an office and participate in counseling with a therapist or receive medications from a psychiatrist. Although this is the case to some extent, what many people do not realize is that many of the services delivered take place in client's homes, parks, grocery stores, banks, physician offices and social service organizations. Counseling is critical, but often clients need additional support centered on learning skills to become (or stay) independent in their communities. This may include helping clients acquire coping skills when stressed at a medical appointment or experiencing symptoms of their mental illness; this may mean learning to shop in a healthy way at the grocery store or learning to budget. It also means ensuring people are connecting with community resources, including medical care and employment opportunities. Clients become independent, remain in their homes, find jobs, connect with family and friends, and are able to actively participate in the community in which they live.

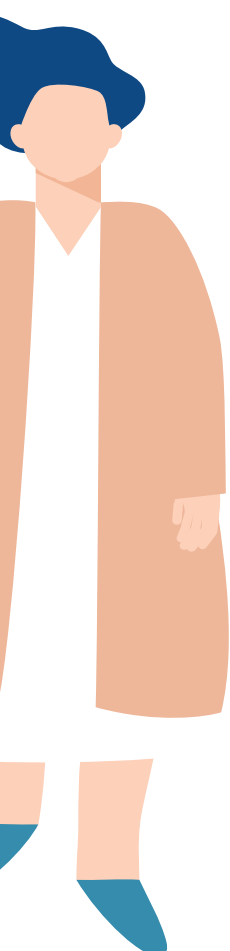
...MANY OF THE SERVICES DELIVERED TAKE PLACE IN CLIENT'S HOMES, PARKS, GROCERY STORES, BANKS, PHYSICIAN OFFICES AND SOCIAL SERVICE ORGANIZATIONS.

Of the outpatient services provided in 2019, 42% of them were services delivered outside the office setting as described above, services to help clients develop skills and connect them with community resources. When our friends and neighbors actively participate in the community, the community thrives.

I want to thank the 580 staff who have helped our communities thrive through not only the services mentioned in this message, but also for the vast amount of community outreach, the immediate responses to community crises, the robust partnerships with school corporations, and the strong collaborations with criminal justice programs, among others, all of which enhance lives and enhance communities.

With appreciation,

Melvin L. Burks, CEO





Erika McKinney, Care Manager Supervisor, and Courtney Cole, Consumer Representative Specialist, offer Mental Health First Aid training to teachers of the Vigo County School Corporation. This training was a part of a partnership through the Project AWARE grant.



Bill Little, Veteran Program Coordinator, hosts the 22 Push-up Challenge on the Hamilton Center Facebook page. The Challenge coincides with Suicide Prevention Awareness Month, enlisting local groups and organizations to bring awareness to the issue of suicide among veterans and service members.



Fiscal Year HIGHLIGHTS

Provided services to over **1,000 STUDENTS IN 99 SCHOOLS** within 20 school corporations during the 2018-2019 school year.

Partnered with the Vigo County School Corporation in a **\$2.8 MILLION PROJECT AWARE GRANT** to enhance mental health and substance abuse initiatives in the schools.

Completed over **400 CRISIS EVALUATIONS** of students in the Vigo County School Corporation which is double from the previous year.

Celebrated **HEALTHY FAMILIES INDIANA** for 25 years of providing services to families in Indiana. Hamilton Center's program in Vigo County was one of six pilot sites.

Received **NATIONAL ACCREDITATION** through March 2024 as part of the Healthy Families Indiana State system.

Received a **SUPPLEMENTAL FUNDS GRANT** for Early Head Start to open a seventh classroom and provide full-day, five days per week services to 56 children.

Celebrated a year in operation and served close to **300 CLIENTS AT WIN RECOVERY**, Hamilton Center's certified opioid treatment program.

Secured **TWO ADDITIONAL LICENSES** from the State of Indiana to open opioid treatment programs in Hendricks and Knox counties.

Increased presence at **HOUSING AUTHORITY** complexes in Vigo County to include teams at Warren Village, Garfield Gardens and Garfield Towers.

Partnered with the **SIMULATION CENTER OF THE RURAL HEALTH INNOVATION COLLABORATIVE (RHIC)** to train Hamilton Center providers.

Increased **SERVICES IN THE JAILS** in Owen and Greene counties.

Secured **THREE INDIANA DEPARTMENT OF MENTAL HEALTH AND ADDICTION (DMHA) GRANTS** to assist in fighting the opioid crisis in Indiana. The grants funded initiatives to expand services in the jails, make available services to those without resources to pay, and provide stipends to addiction counselor interns.

Began providing **MATRIX GROUPS** in Owen and Putnam Counties.



In June 2019, Hamilton Center hosted the Diversity Walk in downtown Terre Haute. Community members, groups, and Hamilton Center staff celebrated diversity in the community with a special Walk and fun celebration showcasing Terre Haute's commitment to inclusion. Photographed are Jasmine Lewis, Employment Specialist and Katrina Colvin, Human Resources Manager.



WIN Recovery, Hamilton Center's opioid treatment program, was recently accredited by the Joint Commission for Behavioral Health Care. Pictured are Natasha Newcomb, Executive Director of Addiction Services, and Melvin L. Burks, CEO.



In 2019 Early Head Start expanded its facility to open a seventh classroom and provide full-day, five days per week services to 56 children. Early Head Start also received a continuation of their 5-year program grant through the Department of Health and Human Services.



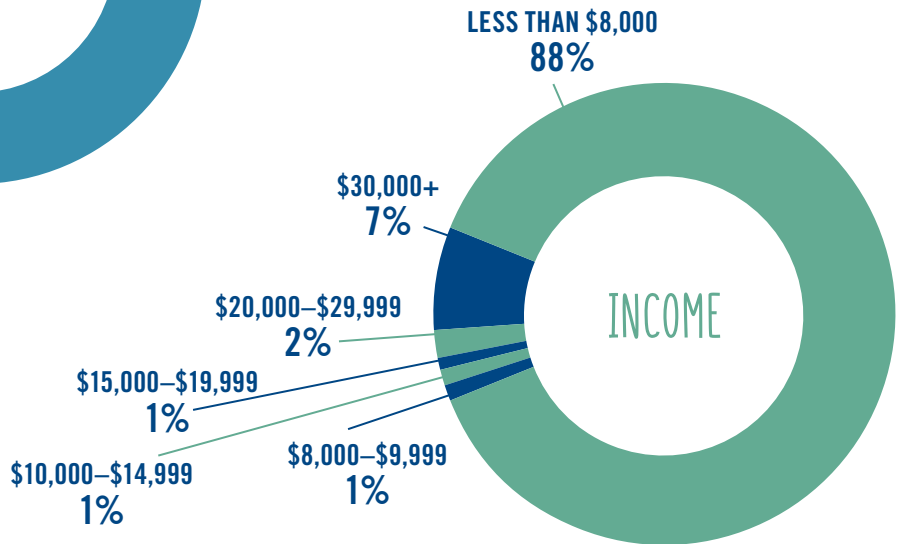
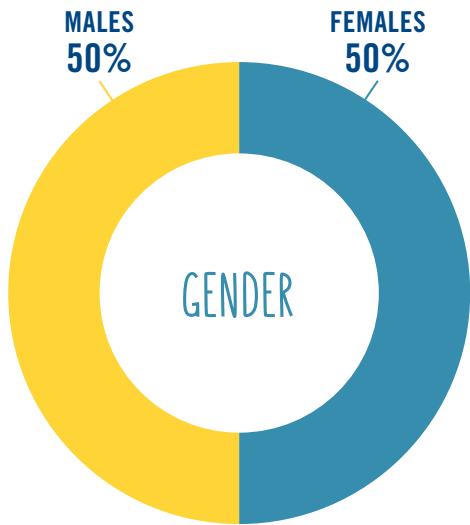
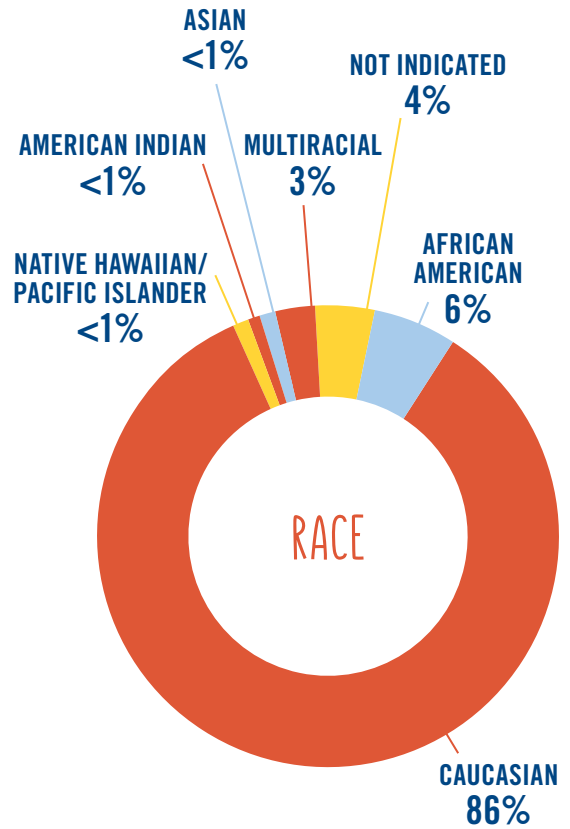
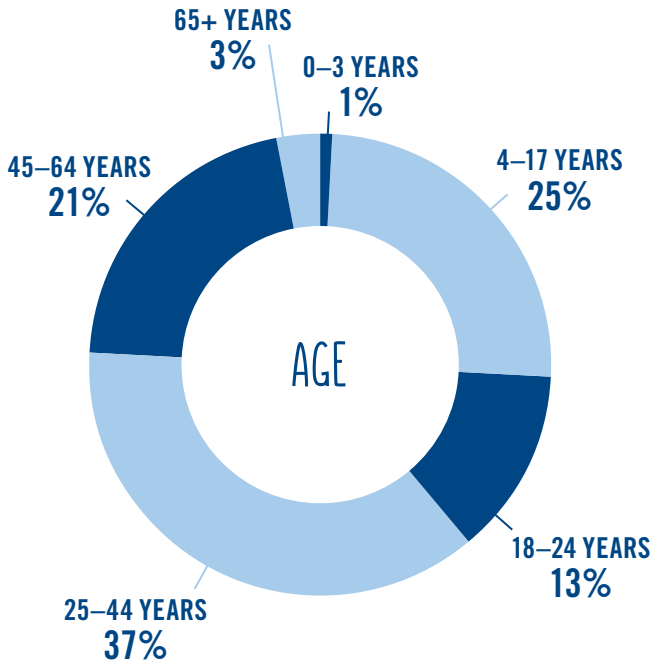
Hamilton Center was one of the corporate sponsors for the 2019 Indiana Special Olympics held in Terre Haute, IN. CEO, Melvin L. Burks is seen escorting a torchbearer, Ramon, into the opening ceremonies at the Gibson Track & Field Complex.



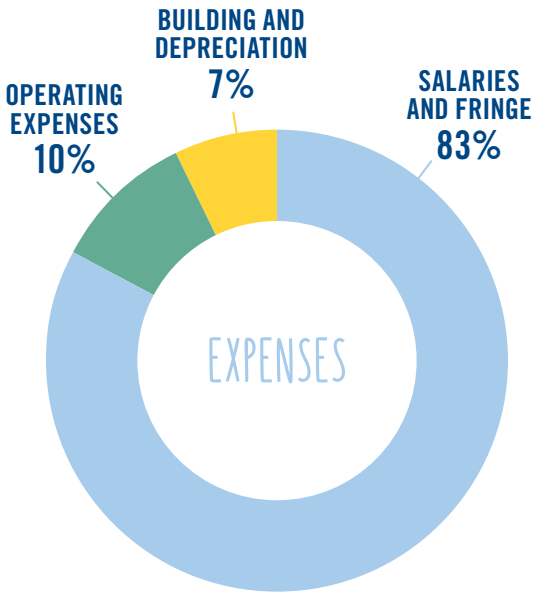
Dwight Weaver, Wraparound Supervisor, Monica Wallace, Care Manager Supervisor, and Missy Burton, Clinical Supervisor, coordinated the annual "We got your Back!" clothing drive for more than 150 Hamilton Center consumers. The event was made possible through the generous donations of over 1,000 pieces of clothing from Hamilton Center employees.



Client Demographics

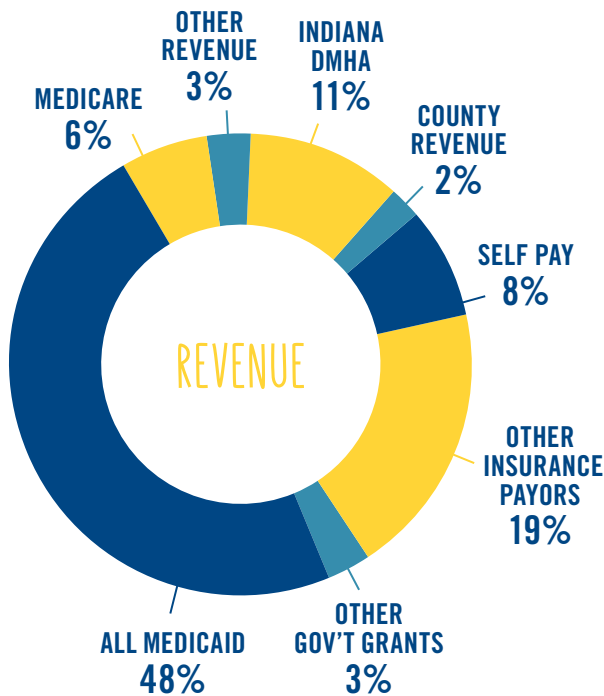


Fiscal Year Stats



NUMBER OF CLIENTS TREATED BY COUNTY

Clay.....	931
Greene.....	1,062
Hendricks.....	1,107
Marion.....	909
Owen.....	353
Parke.....	375
Putnam.....	637
Sullivan.....	748
Vermillion.....	517
Vigo.....	5,434
Other.....	621
Total Clients Treated.....	12,694



UNITS OF SERVICE

Outpatient Visits.....	261,273
Inpatient Days.....	5,511
Residential Days.....	18,138
Employment Contacts.....	3,883
Primary Care Visits.....	2,609
Home Visits*.....	4,132
Early Head Start* Full Day Services.....	8,623

*Infant and Toddler Services (ITS)

MOST COMMON DIAGNOSIS

(in order of prevalence)

- Generalized Anxiety Disorder
- Posttraumatic Stress Disorder
- Major Depressive Disorder
- Stimulant Use Disorder
- Bipolar and related Disorders
- Alcohol Use Disorder
- Panic Disorder
- Borderline Personality Disorder
- Conduct Disorder

CHARITY CARE

\$4,182,000



Dear Friends,

FISCAL YEAR 2019 WAS A YEAR OF STRATEGIC THINKING ABOUT WHERE THE GREATEST IMPACT OF SUPPORT TO HAMILTON CENTER MIGHT LIE. THE FOUNDATION WAS PLEASED TO SUPPORT A NEW PREVENTION/EARLY INTERVENTION PROGRAM AND DEVELOP PLANS TO BROADEN THE SUPPORT TO SEVERAL PROGRAMS OVER THE NEXT FISCAL YEAR.

\$25,000 was distributed to a mentoring program targeted toward “at-risk” youth at Woodrow Wilson and Sarah Scott Middle Schools in Vigo County. This new program, which began in 2018, serves close to 125 children and is quickly growing. The goal of this program is to reach children who are struggling with behaviors causing multiple disciplinary actions and academic challenges. Often these children lack trust with adults and coping skills to handle frustration and challenges.

In addition, a mini grant program was announced. In fiscal year 2020, 18 programs will benefit by receiving small mini grants from the Foundation. We are so excited about the diverse programs that will be touched by the generosity of our donors. One of those committed donors is the Hux Family Charitable Trust who has been a strong champion for mental health for years. We gratefully acknowledge their generosity and others who understand and support the need for a robust mental health system in our region.

We hope to welcome others to our cause. Enclosed is a pledge envelope for your convenience, or please go to hamiltoncenterfoundation.org for additional information.

With appreciation,



Bob Rhodes

Bob Rhodes, Board Chair



Margie Anshutz

Margie Anshutz, President/CEO

OUR MISSION

To strengthen the community by providing consistent and lasting support to Hamilton Center, Inc. as it provides the highest quality behavioral health care and wellness services in Indiana.



Thank You For Lighting the Way

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building hope, changing lives

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VIGO COUNTY

Corporate Office

620 Eighth Ave.
Terre Haute, IN 47804
812.231.8323

Access to Services

812.231.8200
800.742.0787

Addiction Services

66 Wabash Ct.
Terre Haute, IN 47807
812.231.8171

Child & Adolescent Services

500 Eighth Ave.
Terre Haute, IN 47804
812.231.8376

Employment Solutions

1616 Wabash Ave.
Terre Haute, IN 47807
812.231.8355

WIN Recovery

88 Wabash Ct.
Terre Haute, IN 47807
812-231-8484

West Terre Haute

805 W. National Ave.
West Terre Haute, IN 47885
812.533.2145

CLAY COUNTY

1211 E. National Ave.
Brazil, IN 47834
812.448.8801

GREENE COUNTY

1200 N. 1000 W.
P.O. Box 553
Linton, IN 47441
812.847.4435

431 E. Main St.

P.O. Box 69
Bloomfield, IN 47424
812.384.9452

HENDRICKS COUNTY

900 Southfield Dr.
Plainfield, IN 46168
317.837.9719

MARION COUNTY

2160 N. Illinois St.
Indianapolis, IN 46202
317.937.3700

OWEN COUNTY

909 W. Hillside Ave.
P.O. Box 595
Spencer, IN 47460
812.829.0037

PARKE COUNTY

215 N. Jefferson St.
P.O. Box 123
Rockville, IN 47872
765.569.2031

PUTNAM COUNTY

239 Hillsdale Ave.
Greencastle, IN 46135
765.653.1024

SULLIVAN COUNTY

2134 Mary Sherman Dr.
Sullivan, IN 47882
812.268.6376

VERMILION COUNTY

510 S. Main St.
P.O. Box 406
Clinton, IN 47842
765.832.2436



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Hamilton Center, Inc



This Annual Report covers Hamilton Center's 2019 fiscal year, July 1, 2018 - June 30, 2019.