



REGAIN SOMETHING LOST
ANNUAL REPORT
FISCAL YEAR 2018



HAMILTON
CENTER, INC.

MISSION

Hamilton Center exists to provide quality behavioral healthcare, wellness and human development services to our community.

VISION

Our Vision is to advance excellence in behavioral health services through compassion, customer responsiveness, innovation and flexibility.



DIVERSITY STATEMENT

To respect and support all employees and to maximize each individual's unique contributions to the organization which leads to discovering new and innovative business solutions to improve service delivery and quality of life of those served.

MESSAGE FROM THE CEO



Regain Something Lost -- the tag line developed for our new Opioid Treatment Program, Western Indiana Recovery Services, and the theme for this annual report -- means something unique to each of us. For me, it represents what we hope to assist our clients in achieving. Whether it is gaining self-worth, securing a home or job, reuniting a family, or assisting someone to live free of substances -- clients and families we serve are regaining something lost every day.

We certainly can't do it alone, and we rely on a solid system of care in our communities. Our partners, agencies from hospital and health systems to grass roots community organizations, all play a significant role in assisting people to regain an improved quality of life. In addition, we work with local, state and federal agencies to obtain grant funding to address community needs and enhance programs. In fiscal year 2018, 24 grants were secured totaling close to \$3.0 million. This included two federal, eight state and 14 local grants. One of the many grants that made a significant impact in the quality of life of consumers and families was the State Parent Café grant in Vigo and Clay counties. This evidence-based model utilizes structured small group conversations called cafés to facilitate transformation and healing within families. This peer-to-peer learning process, supported by Hamilton Center staff, provides a way to grow stronger families. In addition, this grant provided financial support; \$240,000 in assistance went to 947 people. The grant provided assistance for everything from utilities and rent to food, safety items and activities that helped enhance lives. Evidence of people regaining something lost was clearly apparent.

I want to thank our 550 staff and our hundreds of community partners who work each day to enhance lives and strengthen communities.

Sincerely,

Melvin L. Burks, CEO

CORE VALUES

1. We believe in the worth of all people and believe that they should be treated with dignity, respect, and compassion – people with mental illnesses are valued and deserve respect and access to services.
2. We aspire to participate in improving the quality of life of all people and the communities in which we live.
3. We believe in serving people in their home communities – we believe in the least restrictive care, care that allows people to live as independently as possible.
4. We believe people with mental health problems can recover and/or improve their quality of life.
5. We believe in working with and supporting stakeholders in the community. We believe in working collaboratively with others to help consumers while utilizing a holistic team concept, and providing wraparound services.
6. We value our employees as people and what they do for the organization.
7. We strive to find the resources to serve people regardless of payer source.

2018 FISCAL YEAR HIGHLIGHTS



Expanded **INFINITY HOUSE**, Hamilton Center's clubhouse, from 32 members in July of 2017 to 256 in July of 2018. Programming has expanded to include being open Monday-Friday from 8a-4p (and all holidays on the holiday), employment assistance, health and wellness, and working committees that assist with the daily running of the Work-Ordered Day, an evidence-based clinical model. Five committees and 20 subcommittees actively assist the Clubhouse in maintaining standards for Accreditation. The five committees include Food Services, Operations, Activities and Special Events, Outreach and Advocacy, and Administration. There are currently 12 members in some level of employment and three others have started working on their GED through the tutoring program. In addition, Clubhouse members have now been charged with running the Hamilton Center consumer luncheon.



Opened the **Wabash Valley's FIRST STATE-CERTIFIED OPIOID TREATMENT PROGRAM** in Vigo County, Western Indiana Recovery Services.

Implemented the government-initiated, quality-based payment program, **MERIT-BASED INCENTIVE PAYMENT SYSTEM (MIPS)**, which enhances the organization's ability to track and provide quality care.



Became the **FIRST CERTIFIED MATRIX MODEL TREATMENT SITE** in the State of Indiana. The Matrix Model is an intensive outpatient treatment approach for those with substance use disorders. It is an evidence-based treatment model developed through 30 years of experience in real-world treatment settings.

Began working with the **INDIANA NATIONAL GUARD** to provide a week-long program to soldiers, which includes alcohol and drug education, personal mental health/addiction assessments, Mental Health First Aid training, Trauma Informed Care training, stress and anger management sessions, suicide prevention information, marriage and family education, employment instruction and financial education.

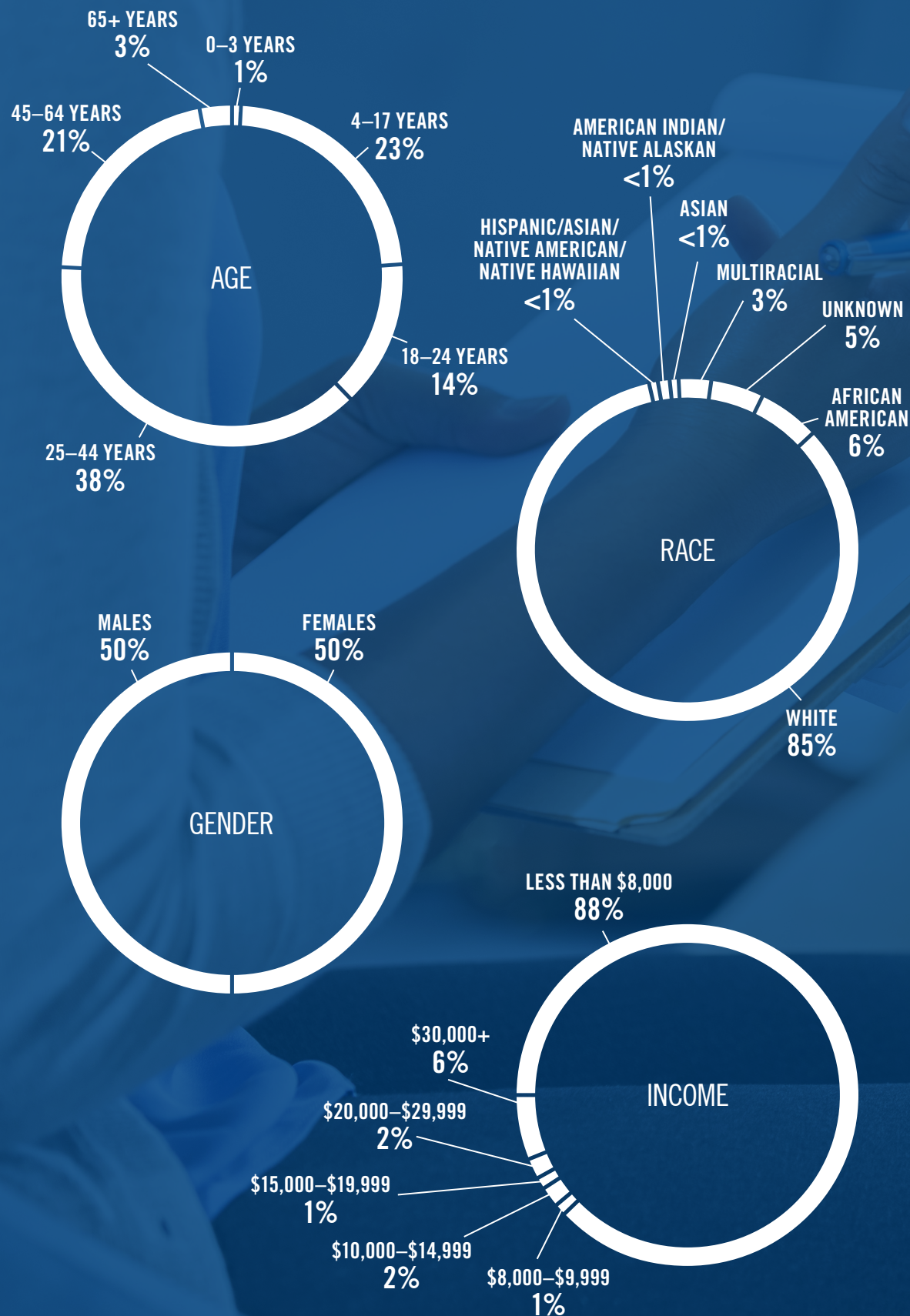
Achieved certification by the State of Indiana as an **INTEGRATED CARE ENTITY (ICE)** and began providing integrated healthcare.

CHOSEN TO WORK WITH VIGO COUNTY COMMUNITY CORRECTIONS to provide medication assistance treatment to individuals who are incarcerated and suffer from an opioid use disorder.

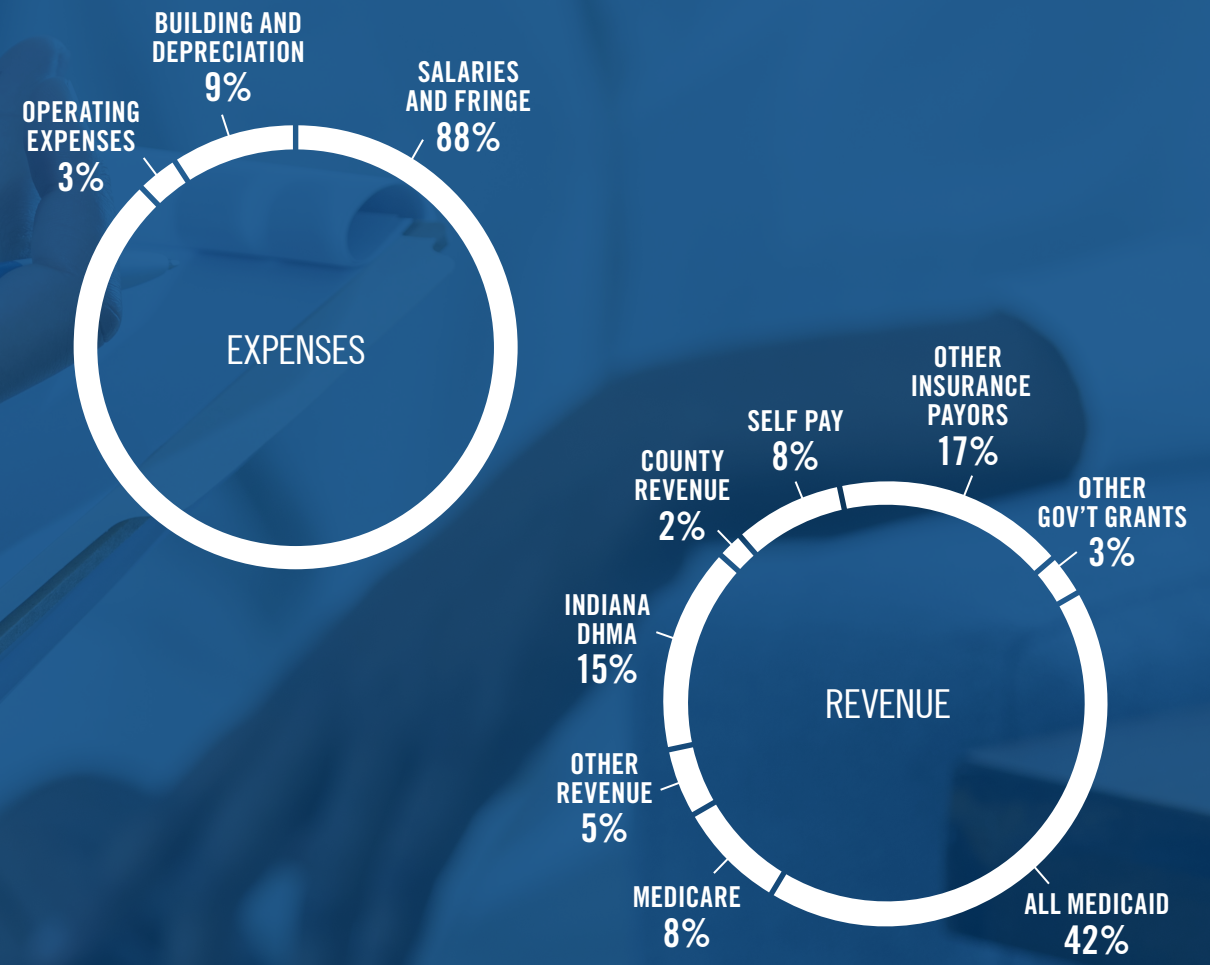


FISCAL YEAR FUN

CLIENT DEMOGRAPHICS



FISCAL YEAR STATS



NUMBER OF CLIENTS TREATED BY COUNTY	UNITS OF SERVICE	TOP FIVE DIAGNOSIS (in order of prevalence)	CHARITY CARE
Clay..... 953	Outpatient Visits..... 262,426	Generalized Anxiety Disorder	\$4,559,000
Greene..... 1,126	Inpatient Days..... 5,550	Major Depressive Disorder	
Hendricks..... 1,149	Residential Days..... 19,353	Post-Traumatic Stress Disorder	
Marion..... 913	Employment Contracts..... 4,354	Panic Disorder	
Owen..... 354	Home Visits*..... 4,441	Attention-Deficit/Hyperactivity Disorder	
Parke..... 397	Early Head Start*		
Putnam..... 739	Full Day/School Day sessions.... 239		
Sullivan..... 748			
Vermillion..... 562			
Vigo..... 5,373			
Other..... 682			
Total Clients Treated... 12,996			

All data is for the July 1, 2017 - June 30, 2018 fiscal year.

DEAR FRIENDS

The Hamilton Center Foundation saw growth in fiscal year 2018 and momentum is gaining as we recently welcomed Lynn Hughes, Director of Development for Hamilton Center, to our team. She will work to further the mission of the Foundation with a focus on donor relations and fundraising. Please join us in welcoming her to our organization.

Gifts for the year rose just over 12%, and the annual Be the Change event, fiscal year 2018, raised over \$15,000 and received generous support of matching funds from the Hux Family Charitable Trust. The Trust, which not only gives substantially to the Foundation financially, is interested in eliminating the stigma associated with mental health/addiction issues which furthers the work of the Foundation and Hamilton Center in a tremendous way. We all have the ability to Be the Change in our own lives and in others' lives as we work towards overall health and wellness in which mental health plays a significant role.

We would like to gratefully acknowledge the generous donors who are listed in this report and ask for your support for the Foundation to ensure programs and services are of the highest quality and accessible to anyone who needs them - forever. Enclosed is a pledge envelope for your convenience, or please go to www.hamiltoncenterfoundation.org.

With appreciation,



Bob Rhodes
Bob Rhodes, Board Chair



Marge Anshutz
Margie Anshutz, President/CEO

“Give light and people will find the way.”
- Ella Baker

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Ms. Allison Finzel	Mr. Gary Morris & Mrs. Sharon Polge	Ms. Allison Morgan Wood



OUR MISSION
To strengthen the community by providing consistent and lasting support to Hamilton Center, Inc. as it provides the highest quality behavioral health care and wellness services in Indiana.

hamiltoncenterfoundation.org



building hope, changing lives

800.742.0787 • www.hamiltoncenter.org

VIGO COUNTY

Corporate Office

620 Eighth Ave.
Terre Haute, IN 47804
812.231.8323

Access to Services

812.231.8200
800.742.0787

Addiction Services

66 Wabash Ct.
Terre Haute, IN 47807
812.231.8171

Child & Adolescent Services

500 Eighth Ave.
Terre Haute, IN 47804
812.231.8376

Employment Solutions

1616 Wabash Ave.
Terre Haute, IN 47807
812.231.8355

Western Indiana

Recovery Services
88 Wabash Ct.
Terre Haute, IN 47807
812-231-8484

WEST TERRE HAUTE

805 W. National Ave.
West Terre Haute, IN 47885
812.533.2145

CLAY COUNTY

1211 E. National Ave.
Brazil, IN 47834
812.448.8801

GREENE COUNTY

P.O. Box 553
Linton, IN 47441
812.847.4435

431 E. Main St.
P.O. Box 69
Bloomfield, IN 47424
812.384.9452

HENDRICKS COUNTY

900 Southfield Dr.
Plainfield, IN 46168
317.837.9719

MARION COUNTY

2160 N. Illinois St.
Indianapolis, IN 46202
317.937.3700

OWEN COUNTY

909 W. Hillside Ave.
P.O. Box 595
Spencer, IN 47460
812.829.0037

PARKE COUNTY

215 N. Jefferson St.
P.O. Box 123
Rockville, IN 47872
765.569.2031

PUTNAM COUNTY

239 Hillside Ave.
Greencastle, IN 46135
765.653.1024

SULLIVAN COUNTY

2134 Mary Sherman Dr.
Sullivan, IN 47882
812.268.6376

VERMILLION COUNTY

510 S. Main St.
P.O. Box 406
Clinton, IN 47842
765.832.2436

