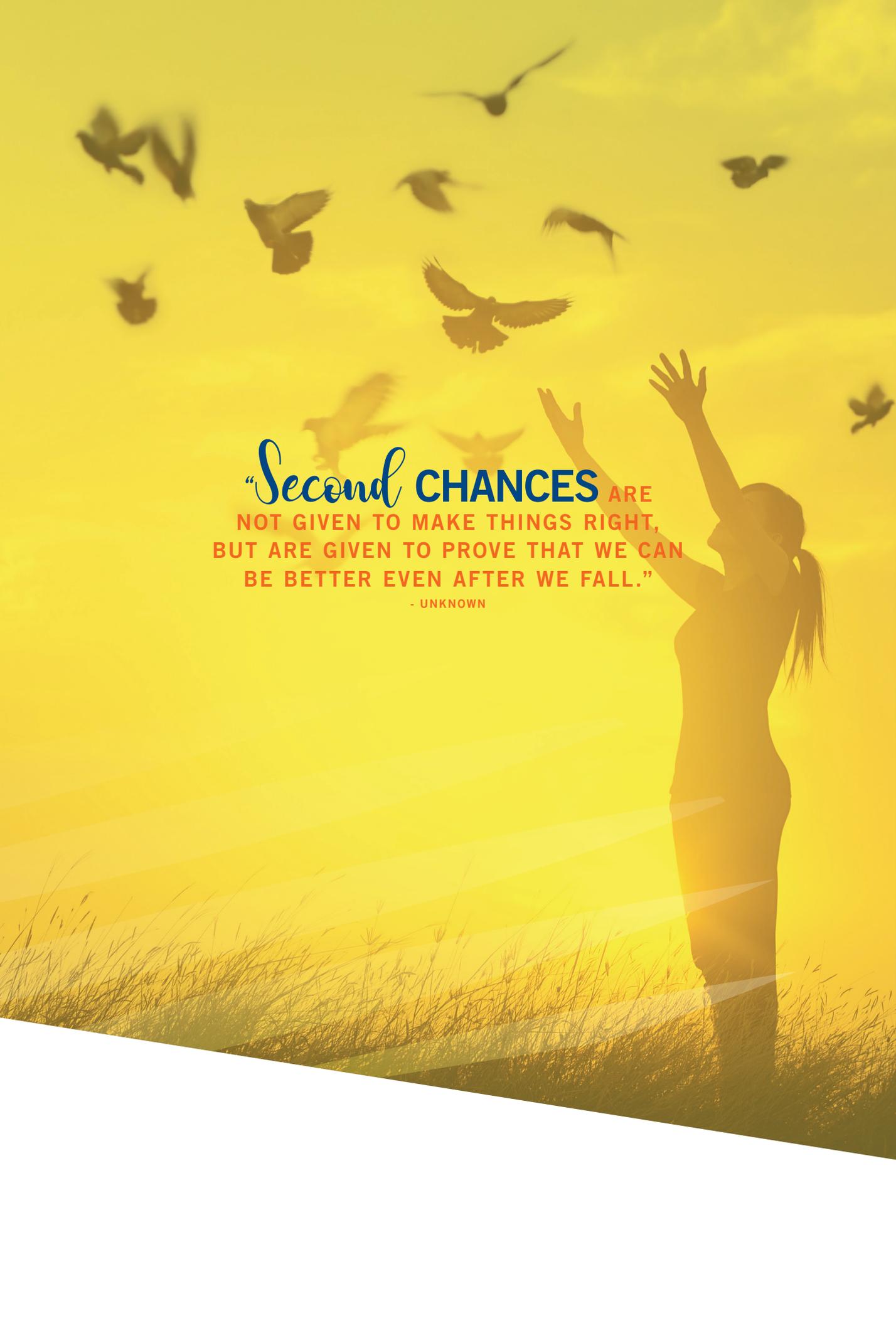


# *Second* CHANCES

2017 ANNUAL REPORT



**HAMILTON**  
CENTER, INC.



*“Second* **CHANCES** ARE  
NOT GIVEN TO MAKE THINGS RIGHT,  
BUT ARE GIVEN TO PROVE THAT WE CAN  
BE BETTER EVEN AFTER WE FALL.”

- UNKNOWN

## MISSION

Hamilton Center exists to provide quality behavioral healthcare, wellness and human development services to our community.

## VISION

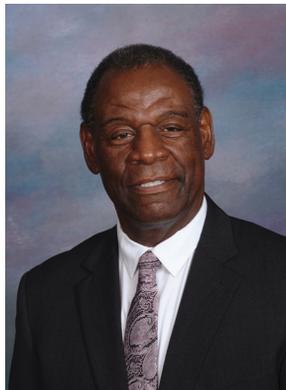
Our Vision is to advance excellence in behavioral health services through compassion, customer responsiveness, innovation and flexibility.

## DIVERSITY STATEMENT

To respect and support all employees and to maximize each individual's unique contributions to the organization which leads to discovering new and innovative business solutions to improve service delivery and quality of life of those served.

## CORE VALUES

1. We believe in the worth of all people and believe that they should be treated with dignity, respect, and compassion – people with mental illnesses are valued and deserve respect and access to services.
2. We aspire to participate in improving the quality of life of all people and the communities in which we live.
3. We believe in serving people in their home communities – we believe in the least restrictive care, care that allows people to live as independently as possible.
4. We believe people with mental health problems can recover and/or improve their quality of life.
5. We believe in working with and supporting stakeholders in the community. We believe in working collaboratively with others to help consumers while utilizing a holistic team concept, and providing wraparound services.
6. We value our employees as people and what they do for the organization.
7. We strive to find the resources to serve people regardless of payer source.



## Message FROM THE CEO

**Second Chances**, the theme of this year's annual report, are seen every day at Hamilton Center. Whether we are working with a family involved with the Indiana Dept. of Child Services, helping someone who is incarcerated transition back into the community or providing intensive community based services to someone with a serious mental illness, **second chances** occur repeatedly.

In addition, I see employees lives changed regularly. Our organization has been working some time on increasing salaries not only to attract and retain highly qualified staff but also to improve the living conditions of some of our lower paid employees. We have seen lives changed. I frequently receive heartwarming messages from our staff who are appreciative of the opportunity to work at a strong corporation who cares. We plan to continue this initiative as corporate resources allow.

When I think of **second chances**, two programs come to mind. Firstly, our New Citizens program is approaching its 4th year. This unique program offers employment at Hamilton Center to people who have been incarcerated. It is my belief that when someone is released from jail or prison, they have paid their debt to society and deserve a **second chance**. Hamilton Center offers these "new citizens" a full year training program and permanent placement as a full time employee. My hope is that other companies will take notice and replicate this very worthwhile project which not only benefits the "new citizen", but has longstanding benefits to the community at large.

Secondly, I think of the substance abuse programs that we are working to expand in 2018. It is recognized that substance abuse, especially opioids, is greatly impacting our communities. In collaboration with the Indiana Division of Mental Health and Addiction and our many strong community partners, we will be opening an opioid treatment program in Vigo County. In addition, we are working to expand outpatient and inpatient service options to those suffering from all types of addictions problems. Those that suffer from these debilitating illnesses need strong support and the ability to realize a **second chance**.

As many of you know, my past involves several **second chances**. I did not achieve that without a great deal of patience, love and support from those around me. I am grateful to our 550 employees state wide who provide that support to the clients we serve. We will continue to see **second chances** realized every day which compels us to continue to assist those in need in our community in creative ways.

Sincerely,

A handwritten signature in black ink that reads "Melvin L. Burks". The signature is written in a cursive, flowing style.

Melvin L. Burks, CEO

# FISCAL YEAR *highlights*

Achieved Gold Seal Accreditation by The Joint Commission for behavioral health programs.

(Photo at right)

Secured a license from the State of Indiana to develop an opioid treatment program (OTP) in Vigo County.

Secured twenty grants totaling \$1,340,552. Grant awards ranged from \$765 for an early learning activity through United Way of the Wabash Valley's "Success by Six" initiative to \$571,028 from the Indiana Department of Mental Health and Addiction for the Be Strong Families Parent Café project.

Began implementation of Meaningful Use and MIPS (Merit-based Incentive Payment System) to improve quality coordination of care.

Received a Federal Early Head Start Duration grant to expand services by adding an additional classroom.

Received a grant from the Wabash Valley Community Foundation/Terre Haute Day Nursery Grant to develop a "take-home" book reading program at each Early Head Start site.

Began the Recovery Works Jail Pilot program in Vigo, Sullivan and Vermillion counties which provides mental health services to inmates, 90 days pre-release.

Partnered with Greene County Hospital by hiring a Primary/Behavioral Health Specialist to work closely with the medical community to facilitate referrals and increase communication among primary and behavioral health providers.

Began providing evening group counseling for addictions in satellite counties.

Became fully operational at the West Terre Haute office, serving that community five days a week and providing both therapy and care management services.

Provided in Vigo County over 180 crisis assessments to students during the 16-17 school year, up from 100 in the 15-16 school year.

Established an agreement with the Vigo County Juvenile Center to conduct assessments and groups within the Juvenile Center in an effort to intervene early to prevent further family and school issues from intensifying.

Awarded a continuation of the SOF to Alternatives grant by the Department of Mental Health and Addiction to continue to serve people with serious mental illnesses and co-occurring substance abuse issues at Hamilton Center's Subacute Unit and Oak and Eagle transitional homes.

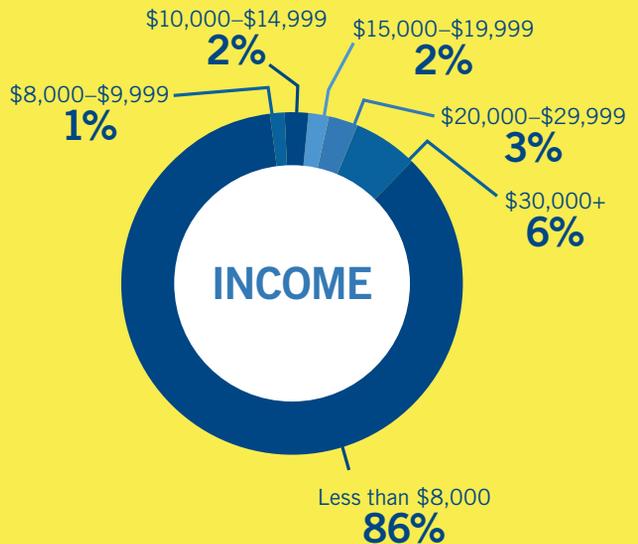
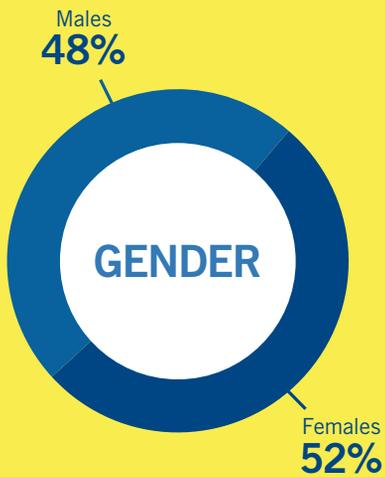
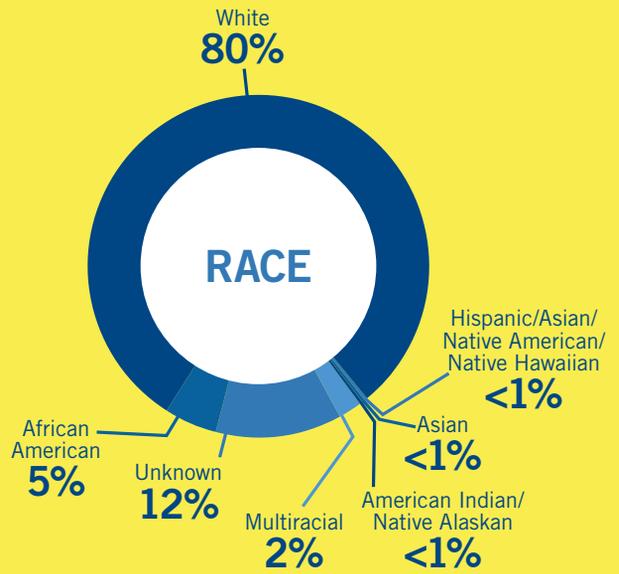
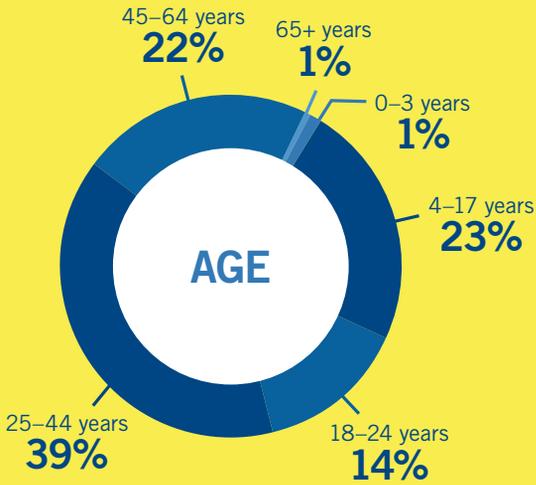
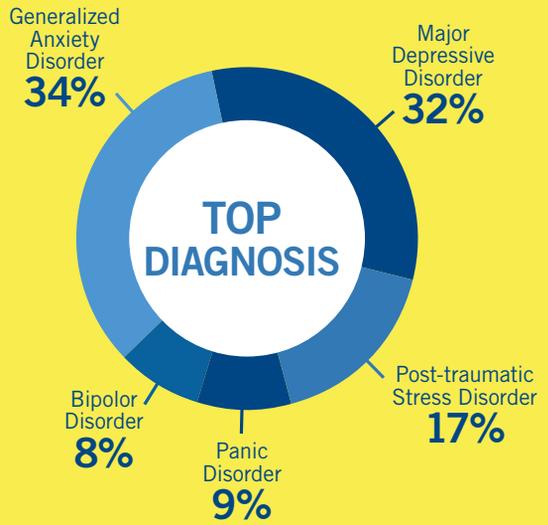
Began an evidence based Clubhouse program in Vigo County; Membership has reached over 100 and a permanent location for the program has been secured.

# HAMILTON CENTER, INC.

The Joint Commission gold seal of approval  
for Behavioral Health Services

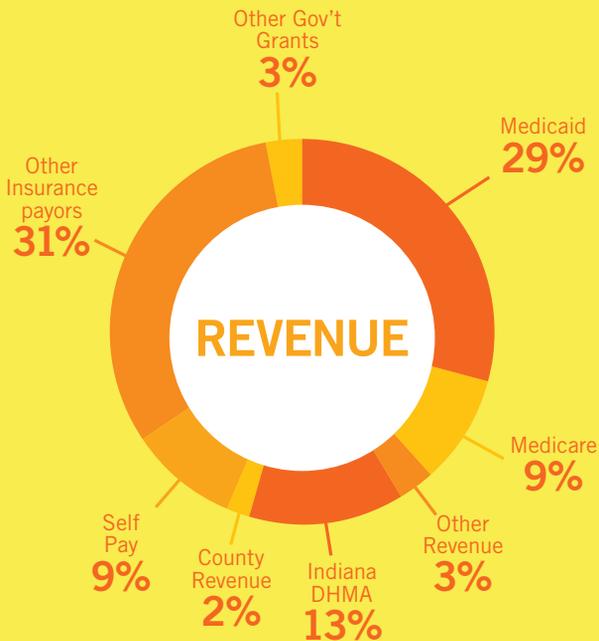
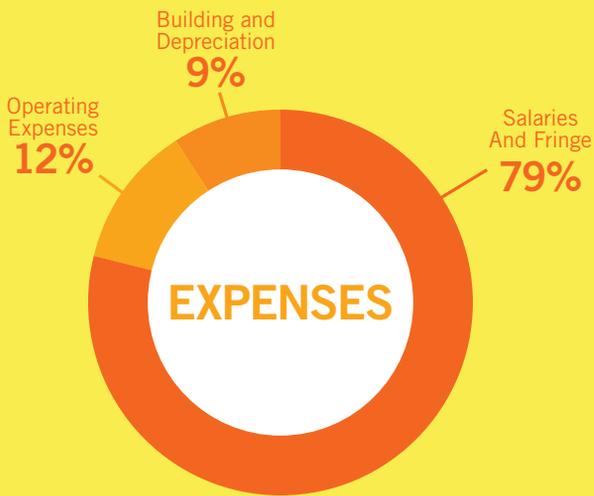


Excellence in  
Behavioral Healthcare Services



# FISCAL YEAR *stats*

JULY 1, 2016 – JUNE 30, 2017



## NUMBER OF CLIENTS TREATED BY COUNTY

Clay.....	1,048
Greene .....	1,193
Marion.....	921
Owen.....	295
Parke .....	389
Putnam .....	691
Sullivan .....	732
Vermillion .....	519
Vigo .....	5,125
Hendricks.....	1,041
Other.....	706
<b>Total Clients Treated .....</b>	<b>12,660</b>

## UNITS OF SERVICE

Outpatient Visits.....	250,635
Inpatient Days.....	5,553
Residential Days.....	19,509
Education/Consultation Hours.....	43
Employment.....	7,070
Primary Health .....	246
Home Visits & Planning Meetings*.....	4,728
Full Days/Part Day - Early Head Start* .....	248/94
<i>*Infant &amp; Toddler Services (ITS)</i>	

## CHARITY CARE

**\$4,580,000**



**OUR MISSION**  
*To strengthen the community by providing consistent and lasting support to Hamilton Center, Inc. as it provides the highest quality behavioral health care and wellness services in Indiana.*

[hamiltoncenterfoundation.org](http://hamiltoncenterfoundation.org)

## DEAR friends:

The Hamilton Center Foundation Board is a small group of volunteers who understand the importance of realizing a strong mental health system in central and west central Indiana in perpetuity. To that end, the Board of Directors has spent a significant amount of time ensuring the effective management of financial resources for growth. In addition, 2017 brought several accomplishments including:

- Gifts rose 60% from the previous year.
- The organization held its first annual *Be the Change* fundraising event which was the vision of community philanthropist Cindy Martin.
- Presentations were given to various community groups and organizations throughout central and west central Indiana which significantly increased the Foundation's constituent base.
- A matching gift program was implemented with the generosity of the Hux Family Charitable Trust.
- Breathalyzers were purchased for Hamilton Center outpatient locations.
- In collaboration with Hamilton Center Inc., the Foundation worked to combat the stigma associated with mental illness and addiction.

We are grateful to everyone who donated to or supported the Foundation in some way this year. We see great opportunity in our future and look forward to a successful 2018.

Sincerely,



*Bob Rhodes*  
Bob Rhodes, Board Chair



*Margie Anshutz*  
Margie Anshutz, President/CEO

**“Give light and people will find the way.”**  
- Ella Baker

## BOARD MEMBERS

Melvin L. Burks  
Susan Decker  
Greg Goode  
Doug Grim  
Randy Kriebel, *Vice Chair*  
Sharon Melloh, *Secretary*  
Robert Rhodes, *Chair*  
Cary Sparks, *Treasurer*  
Kelsey Terry

## ADMINISTRATIVE SUPPORT

Margie Anshutz, *Foundation  
President & Chief Development  
Officer of Hamilton Center, Inc.*  
Adria Davis, *Administrative  
Assistant*

## DONORS JULY 1, 2016 – JUNE 30, 2017

Mrs. Jennifer Acord  
Mr. Sam Albrecht  
Mr. Greg Allen  
Ampacet Corporation  
Mrs. Bruce Anshutz  
Mrs. Frank Anshutz  
Mr. John C. Ayre  
Dr. Michelle Baker  
Mr. Jeff Barraclough  
Mr. Charles Bartlett  
Ms. Anne Baugh  
Mr. & Mrs. James Bertoli  
Mr. & Mrs. Brent Bilsland  
The Honorable David & Mrs. Bolk  
Ms. Julie Bowers  
Ms. Sara L Boyer  
Dr. & Mrs. Daniel Bradley  
Mrs. Bruce Brentlinger  
Mrs. Lorna Brett  
Mr. Tony Brewer  
Mr. & Mrs. W. Curtis Brighton  
Mr. & Mrs. Adam Broeker  
Mr. & Mrs. John Browning  
Mr. Melvin L. Burks  
Mr. Daniel Callahan &  
Ms. Nancy Briggs  
Mr. & Mrs. David Callahan  
Ms. Emma Campbell  
Ms. Selena Cannady  
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Mr. & Mrs. Charles Welker  
Mrs. Rose Christy  
Ms. Mary Ann Clark  
Mr. James Clayton  
Mrs. Courtney Cole  
Mr. Paul Conches  
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Ms. Nancy Cummins  
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Ms. Susan Decker  
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Ms. Brooke Hickey  
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Mr. & Mrs. Steven Holman  
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Dr. Jennifer Hutchens  
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Mr. Robb Johnson  
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Ms. Sandy Kassis  
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Ms. Rebecca Klingele  
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Ms. Tara Lane  
Ms. Anita Lascelles  
Ms. Cathie Laska  
Ms. Diane Lill  
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Ms. Barbara Loyd  
Mrs. Claire Anshutz Marchese  
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Mr. & Mrs. Jim Martin  
Mr. Charles D Martinez  
Ms. Gina McCarty  
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Mr. & Mrs. Robert &  
Linda McLeaish  
Mr. & Mrs. Lucien Meis  
Ms. Sharon Melloh  
Mr. & Mrs. William Merrill  
Mr. Terry Modesitt  
Sister Mary Moloney  
Ms. Therese Morfas  
Mr. Gary Morris &  
Mrs. Sharon Polge  
Ms. Rachel Mullinnix  
Ms. Jessica Neice  
Mr. & Mrs. John Nichols  
Ms. Cynda Osborne  
Mrs. Emily Owens  
Ms. Renaye Parsey  
Mr. & Mrs. Pat Board  
Mr. & Mrs. Richard Payonk  
Dr. Paula Pelland  
Mr. & Mrs. Todd Pepperworth  
Ms. Ann Pohlman  
Ms. Molly Porter  
Mr. & Mrs. Jeff Prothero  
Mr. & Mrs. Robert Prox  
Ms. Lisa Rakes  
Ms. Jody Reinoehl  
Ms. Rebecca Richards  
Ms. Jan Riney  
Ms. Haley Ringwald  
Mr. & Mrs. Robert Sanders  
Mr. & Mrs. Thomas Scheidler  
Mr. & Mrs. Donald Scott  
Ms. Sam Shanks  
Mr. & Mrs. Jay Shaw  
Dr. & Mrs. William Shriner  
Ms. Lisa Simon  
Ms. Connie Sisson  
Mr. & Mrs. Jeff Smith  
Mr. Cary Sparks  
Dr. & Mrs. Randy Stevens  
Mr. Rick Lee Stevens  
Ms. Sally Stewart  
Dr. Kathleen & Mr. David Stienstra  
Ms. Stephanie Strohl  
Ms. Dawnelle Sullivan  
Dr. & Mrs. Frank Swaim  
Mrs. Nancy Swaim  
Mr. & Mrs. Thomas Templeton  
Ms. Emily Tenbrink  
Dr. & Mrs. Philip Tenbrink  
Ms. Kelsey Terry  
Mrs. Heather M. Thomas  
Mr. & Mrs. Tom Thomas  
Sister Dawn Tomaszewski  
Ms. Michele Topolosek  
Ms. Stacey Totten  
Mr. & Mrs. Allen Varner  
Mr. & Mrs. Brad Venable  
Ms. Barbara Vogel  
Ms. Nancy Vrabic  
Wabash Valley Asphalt  
Wabash Valley Community Foundation  
Dr. Grace Walker & Mr. Patrick Walker  
Mrs. Nichelle Denise Washington  
Ms. Miranda Webster  
Dr. & Mrs. John Welch  
Mr. & Mrs. Tom Whitehurst  
Ms. Micah Whitted  
Ms. Hanna Wilkins  
Mr. & Mrs. Charles Williams  
Ms. Olivia Wilson  
Ms. Carol Wirth  
Ms. Sue Wynne

# HAMILTON CENTER *board members*



**BACK ROW: JIM WINNING, GREG EWING, JOSEPH ETLING,  
ANASTASIA SCOTT, CONNIE HIRE, KRISTA GRANGE, JEFFREY CHEEKS**

**FRONT ROW: JENNIFER CANNON,  
TERRY MODESITT (CORPORATE ATTORNEY), HALEY RINGWALD**

**BOARD MEMBERS NOT PICTURED: RACHEL LESLIE, AARON LOUDERMILK, NICOLE NOEL,  
STEPHANIE STEELE, RICK STEVENS, NANCY SWAIM**



Chase's Corner was created in memory of a young consumer who passed away. His love for reading was so strong that employees of Child and Adolescent Services (CAS) wanted to pass on his inspiration to other children. The children and community have been very receptive to the new addition at CAS. Children take the books home to read, borrow them to share with a friend, and they even bring their own books to share in Chase's Corner.

In partnership with Mental Health America, Vigo County, began providing supportive services at Liberty Village housing complex. This partnership assists those that are at risk of homelessness to secure stable housing and mental health services.





**building hope, changing lives**

**800.742.0787 • [www.hamiltoncenter.org](http://www.hamiltoncenter.org)**

**VIGO COUNTY**

Corporate Office  
620 Eighth Ave.  
Terre Haute, IN 47804  
812.231.8323

Access to Services  
812.231.8200  
800.742.0787

Addiction Services  
66 Wabash Ct.  
Terre Haute, IN 47807  
812.231.8171

Child & Adolescent Services  
500 Eighth Ave.  
Terre Haute, IN 47804  
812.231.8376

Employment Solutions  
1616 Wabash Ave.  
Terre Haute, IN 47807  
812.231.8355

West Terre Haute  
805 W. National Ave.  
West Terre Haute, IN 47885  
812.533.2145

**CLAY COUNTY**  
1211 E. National Ave.  
Brazil, IN 47834  
812.448.8801

**GREENE COUNTY**  
P.O. Box 553  
Linton, IN 47441  
812.847.4435

431 E. Main St.  
P.O. Box 69  
Bloomfield, IN 47424  
812.384.9452

**HENDRICKS COUNTY**  
900 Southfield Dr.  
Plainfield, IN 46168  
317.837.9719

**MARION COUNTY**  
2160 N. Illinois St.  
Indianapolis, IN 46202  
317.937.3700

**OWEN COUNTY**  
909 W. Hillside Ave.  
P.O. Box 595  
Spencer, IN 47460  
812.829.0037

**PARKE COUNTY**  
215 N. Jefferson St.  
P.O. Box 123  
Rockville, IN 47872  
765.569.2031

**PUTNAM COUNTY**  
239 Hillsdale Ave.  
Greencastle, IN 46135  
765.653.1024

**SULLIVAN COUNTY**  
2134 Mary Sherman Dr.  
Sullivan, IN 47882  
812.268.6376

**VERMILLION COUNTY**  
510 S. Main St.  
P.O. Box 406  
Clinton, IN 47842  
765.832.2436



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